

Metaswitch SIP Provisioning Server Endpoint Pack Documentation

This document explains how to use a specific endpoint pack with the Metaswitch SIP Provisioning Server. If you require further help using this pack and this is an accredited or certified device then Metaswitch will be able to provide assistance. For community packs, please contact the pack author.

For further details on how to develop or extend endpoint packs please see the official documentation, including “Creating an Endpoint Pack”. To find out more about your SIP end-point, please consult the Admin and User guides.

Note: this endpoint pack is only compatible with SIP PS SDK version 2.03 and above. It should not be installed on systems using earlier versions. If you are unsure which version of SIP PS SDK you are running, see <https://communities.metaswitch.com/docs/DOC-91097> for a guide.

For general information on how to use the SIP Provisioning Server, please contact your Metaswitch representative.

Pack Details

Endpoint Pack ID	Yealink_T2X_certified
Author	Yealink Network Technology Co., Ltd
Minimum SIP PS Version	2.03
Version	4
Support contact	support@yealink.com
Date of Publication	2015-05-30
End-point Vendor	Yealink
End-point devices covered by this pack	T19P,T20P ,T21P,T21P_E2,T22P,T23P/G,T26P,T28P
Firmware version(s) included	T19P: T19P-31.71.202.51.rom T20P: T20P-9.71.202.177.rom T21P: T21P-34.71.202.91.rom T21P_E2: T21P_E2-52.-35.80.202.1.rom T22P: T22P-7.71.202.177.rom T23P/G: T23P/G-44.80.202.221.rom T26P: T26P-6.71.202.177.rom T28P: T28P-2.71.202.177.rom

Setup Instructions

DHCP Option to use	66
DHCP URL	http[s]://example.com/sip-ps/
How to configure provisioning URL via web interface	<ul style="list-style-type: none"> - Navigate to the ‘Settings’ link on the upside. - Navigate to the ‘Auto Provision’ link on the left hand side - Enter http[s]://example.com/sip-ps/ in the Server URL field.

- Click on "Confirm" to save

How to configure provisioning URL via endpoint menu Menu >4. Settings > 2. Advanced Settings> 9.Auto Provision> 1.URL

Authorisation mode HTTP Digest
Non-alphanumeric character input instructions (enter n/a if not possible to enter) Press the 'Abc' softkey to switch to non-numeric input mode.
 Press key * for " * ,!:@+-\$ / " , key # for " # "

Authentication Login

HTTP Digest login instructions For T19P,T20P ,T21P,T22P,T26P,T28P:
 After phone starts,the screen will display "Zero touch" interface, click OK, then click Next, enter the subscriber DN as username and EAS password as password, and click OK.

Note: If you do not see the "Zero touch" in the screen, please click Setting-> Auto Provision-> Zero Active,enable this feature,and restart the phone.

For T21P_E2,T23P/G:
 After phone starts,the LCD screen will display a "Login" Soft Key when the phone is idle, click "Login" Soft Key, The phone will display an input form asking for a username and password. Enter the subscriber DN for the username and their EAS password for the password,and click OK.

Default Settings

Default user password for web UI user

Default passwords for endpoint menu, if different from web UI

Default admin password for web UI admin

Miscellaneous

This pack is compatible with Yealink firmware X.71.202.X and X.80.202.X. If an endpoint of other firmware is provisioned then it will be given this version automatically .

Changes to MWI defaults

Please note that the behaviour in the pack has now changed so that phones do not SUBSCRIBE to MWI by default. This is because the CFS Remote Media Gateway Model fixbit "Expects unsolicited MWI" is set by default in our recommended RMGMs. There are now two options:

- **“Phone uses unsolicited MWI” (default)**: the phone does not send SUBSCRIBEs to MWI. If this is chosen the “Expects unsolicited MWI” fixbit should be checked in the Remote Media Gateway Model.
- **“Phone subscribes to MWI”**: the phone does send SUBSCRIBEs to MWI. If this is chosen the “Expects unsolicited MWI” fixbit should be NOT be checked in the Remote Media Gateway Model. If the phone is a shared line then it will not be able to subscribe and you should use "Phone uses unsolicited MWI".

If you wish your phones to continue sending SUBSCRIBEs to MWI after installing the latest version of this pack, you will need to change the MWI setting to “Phone subscribes to MWI”.

Release Notes

Change	Comments	SFR (if applicable)
Optimized the feature of Basic Call Park.	The feature of Basic Call Park can now be used in the new version. To configure this feature via CommPortal phone configurator: Programmable Keys->Key N->Soft Key Action For more information, refer to <i>Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide</i> . Note: only applicable to T21P_E2 and T23P/G	
Optimized the Http-Digest authentication	A new soft key “Login” on idle LCD screen when the IP phone was powered on has been added. User can press the Login soft key to enter the Auto Provision Screen, with entering the user name and the password the phone would send the information to the server for authentication. For more information, refer to <i>Yealink_SIP_Phones_Integrated_with_Metaswitch_CommPortal_Phone_Applications_User_Guide</i> and <i>Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide</i> . Note: only applicable to T21P_E2 and T23P/G	
Added the feature that the Time zone can synchronize with the server	A new valid value has been added to configure Time Zone Sync. If you configure “Match My Account” as the default value of Time Zone, the phone will match DST & Time Zone sync settings with the Metaswitch EAS/CFS Account . <ul style="list-style-type: none"> • Match My Account To configure this feature via CommPortal phone configurator: Preferences->Time & Date->Time Zone . For more information, refer to <i>Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide</i> .	
Added the feature of Push-	A new configuration has been added to enable or disable Push-to-talk feature. <ul style="list-style-type: none"> • Push to talk mode enable 	

to-talk To configure this feature via CommPortal phone configurator:
Features->Intercom
For more information, refer to
Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide.
Note: only applicable to T21P_E2 and T23P/G

Multiple new configurations have been added to configure
CommPortal Phone Applications. They are listed below--See their help
text in the phone profile editor for a full description of what they do:

- CommPortal Phone Apps Enable
- CommPortal Web Access
- CommPortal Web Access Username
- CommPortal Web Access Password
- CommPortal Keep Alive Interval Time(min)
- Hot Desking Log Out Enable
- Network Contacts Enable
- Network Contacts Update Interval(min)
- Contacts Group Enable
- Contacts Group Display Name
- Extensions Group Enable
- Extensions Group Display Name
- MLHGS Group Enable
- MLHGS Group Display Name
- Network Call List Enable
- Replace Local Call List
- Messages List Enable
- Automated Call Distribution Enable
- Automated Call Distribution Enable For Account

Added a
new
Submod
ular of
CommPo
rtal
Phone
Applicati
ons

To configure this feature via CommPortal phone configurator:
Features-->CommPortal Phone Apps
For more information, refer to
*Yealink_SIP_Phones_Integrated_with_Metaswitch_CommPortal_Phone
_Applications_User_Guide*.
Note: only applicable to T21P_E2 and T23P/G

Added a
new
feature
of DND
Sync for
Shared
Line

A new configuration has been added to enable or disable the DND
synchronization feature for the shared line.

- DND Sync for Shared Line

To configure this feature via CommPortal phone configurator:
Features->DND&Forward For more information, refer to
Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide.
Note: only applicable to T21P_E2 and T23P/G

Added
some
features
to the
Soft key
Action

Multiple soft key actions have been added. They are listed below:

- Park Call
- Paging List
- ACD
- Log Out
- Network Contacts
- History
- Messages List

	<p>To configure this feature via CommPortal phone configurator: Programmable Keys->Key N->Soft Key Action For more information, refer to <i>Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide</i> and <i>Yealink_SIP_Phones_Integrated_with_Metaswitch_CommPortal_Phone_Applications_User_Guide</i> . Note: only applicable to T21P_E2 and T23P/G</p>
<p>Modified the configuration name of Intercom feature</p>	<p>Modified the display name of the feature "Intercom" as "Intercom/PTT". It enables or disables the phone to configure an Intercom/PTT key for the line key.</p> <p>To configure this feature via CommPortal phone configurator: Programmable Keys->Key N->Soft Key Action For more information, refer to <i>Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide</i>. Note: only applicable to T21P_E2 and T23P/G</p>
<p>Added a new Submodule to Paging Groups</p>	<p>Multiple new configurations have been added to configure a Paging Group.They are listed below--See their help text in the phone profile editor for a full description of what they do:</p> <ul style="list-style-type: none"> • Description • IP Address • Port <p>To configure this feature via CommPortal phone configurator: Paging Groups->Paging Group N. For more information, refer to <i>Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide</i>. Note: only applicable to T21P_E2 and T23P/G</p>
<p>Added some configurations to the Submodule of Outbound</p>	<p>Multiple new configurations have been added to configure Outbound backup.They are listed below – See their help text in the phone profile editor for a full description of what they do:</p> <ul style="list-style-type: none"> • Backup outbound proxy • Backup outbound proxy Port • Proxy Fallback Interval <p>To configure this feature via CommPortal phone configurator: Line-->SIP Server Note: only applicable to T21P_E2 and T23P/G</p>
<p>Added some configurations of Voice Mail Access Code</p>	<p>Multiple new configurations have been added to configure the voice mail access code for account X. They are listed below – See their help text in the phone profile editor for a full description of what they do:</p> <ul style="list-style-type: none"> • Message Waiting Indicator • Voice Mail Access Code <p>To configure this feature via CommPortal phone configurator: Line-->Voice Mail</p>
<p>Added two valid values to the</p>	<p>Two valid values have been added to the configuration of Ring Tone for account X. They are listed below:</p> <ul style="list-style-type: none"> • Silent.wav • Splash.wav

Submod
ular of
Ring
Tone

To configure this feature via CommPortal phone configurator: Line-->Ring Tone
Note: only applicable to T21P_E2 and T23P/G

Deleted
the
submod
ular of
DTMF

The Submodular of DTMF has been deleted .

Added
some
configur
ations to
the
Submod
ular of
Session
Timer

Multiple new configurations have been added to configure SIP Session Timer . They are listed below – See their help text in the phone profile editor for a full description of what they do:

- Session Timer
- Session Expires
- Session Refresher

To configure this feature via CommPortal phone configurator: Line-->Session Timer

Adjusted
some
configur
ations on
the
Submod
ular of
Session
Timer

The CommPortal web setting path of the following configurations has been adjusted :

- SIP Session Timer T1
- SIP Session Timer T2
- SIP Session Timer T4

CommPortal web setting path of Endpoint Pack Version 3:Line ->Session Timer
CommPortal web setting path of Endpoint Pack Version 4:Preferences->SIP
Note:these parameters are incompatible between the EP V3 version and EP V4 version.
Previous settings about these parameters do not work in the EP V4 version.

Added a
new
Submod
ular to
Voice
Monitor

Multiple new configurations have been added to configure Voice Monitor for account X. They are listed below-See their help text in the phone profile editor for a full description of what they do:

- VQ RTCP-XR Collector name
- VQ RTCP-XR Collector address
- VQ RTCP-XR Collector port

To configure this feature via CommPortal phone configurator: Line-->VQ RTCP-XR
Note: only applicable to T21P_E2 and T23P/G

Added
some
configur
ations to
the
Submod
ular of
General

Multiple new configurations have been added . They are listed below-- See their help text in the phone profile editor for a full description of what they do:

- Display Method on Dialing
- Reset By Long Pressing Ok
- Recent Call In Dialing

To configure this feature via CommPortal phone configurator: Features-->General

Note: only applicable to T21P_E2 and T23P/G

Deleted the Submodular of Conference

The Submodular of Conference has been deleted .

Added some configurations to the Submodular of LDAP

Multiple new configurations have been added to configure LDAP feature . They are listed below--See their help text in the phone profile editor for a full description of what they do:

- LDAP TLS Mode
- LDAP Lookup for Callout
- LDAP Search for Incoming Call

To configure this feature via CommPortal phone configurator: Features-->LDAP

Note: only applicable to T21P_E2 and T23P/G

Added a new configuration to the Submodular of Remote Phone book

A new configuration has been added to enable or disable the IP phone to refresh the local cache of the remote phone book every time the phone accesses the remote phone book:

- Refresh When Accessing Remote Phonebook

To configure this feature via CommPortal phone configurator: Features-->Remote Phone Book

Note: only applicable to T21P_E2 and T23P/G

Added some configurations to the new Submodular of Notification Popups

Multiple new configurations have been added to configure Notification Popups feature . They are listed below--See their help text in the phone profile editor for a full description of what they do:

- Display Voice Mail Popup
- Display Missed Call Popup
- Display Forward Call Popup
- Display Text Message Popup

To configure this feature via CommPortal phone configurator: Features-->Notification Popups .

Note: only applicable to T21P_E2 and T23P/G

Added a new configuration to the Submodular of General

A new configuration has been added to enable or disable the phone to forbid the calling function without an account:

- Forbid a Calling For Unregistered Account

To configure this feature via CommPortal phone configurator: Preferences-->General

Note: only applicable to T21P_E2 and T23P/G

Added a new Submodular of Call

Multiple new configurations have been added to configure Call Display feature . They are listed below--See their help text in the phone profile editor for a full description of what they do:

- Display Contact Photo
- Display Called Party Information

Display • Call Information Display Method

To configure this feature via CommPortal phone configurator:

Preferences-->Call Display

Note: only applicable to T21P_E2 and T23P/G

Added two valid values to the Submodular of Ring Tone

Two valid values have been added to the configuration of Ring Tone.

They are listed below:

- Silent.wav
- Splash.wav

ular of Ring Tone

To configure this feature via CommPortal phone configurator:

Preferences-->Ring Tone

Note: only applicable to T21P_E2 and T23P/G

Deleted the configuration of Record in the submodular of Country Tone

The configuration of Record in the submodular of Country Tone has been deleted.

Added a new Submodular of Input Methods

Multiple new configurations have been added to configure Input Methods feature . They are listed below--See their help text in the phone profile editor for a full description of what they do:

- Default Input Method For Directory Searching
- Default Input Method For Directory Editing
- Upload Input Method

ular of Input Methods

To configure this feature via CommPortal phone configurator:

Preferences-->Input Methods

Note: only applicable to T21P_E2 and T23P/G

Added a new Submodular of Logo

Multiple new configurations have been added to configure Logo feature . They are listed below--See their help text in the phone profile editor for a full description of what they do:

- Logo Mode
- Upload Logo
- Delete Logo

ular of Logo

To configure this feature via CommPortal phone configurator:

Preferences-->Logo

Note: only applicable to T21P_E2 and T23P/G

Added a new Submodular of Voice Monitoring

Multiple new configurations have been added to configure Voice Monitoring feature . They are listed below--See their help text in the phone profile editor for a full description of what they do:

- Send RTCP-XR Report Packet
- Send RTCP-XR Report During a Call
- VQ RTCP-XR Session Report
- VQ RTCP-XR Interval Report
- Period for Interval Report

- Warming threshold for Moslq
- Critical threshold for Moslq
- Warming threshold for Delay
- Critical threshold for Delay
- Display Report options on Web
- Display Report options on phone
- Report options on phone UI

To configure this feature via CommPortal phone configurator:

Preferences-->Voice Monitoring

Note: only applicable to T21P_E2 and T23P/G

Added a
new
Submod
ular of
SIP

Multiple new configurations have been added to configure SIP feature .

They are listed below--See their help text in the phone profile editor for a full description of what they do:

- SIP NAT STUN Enable
- SIP NAT STUN Server
- SIP NAT STUN Server Port
- SIP Session Timer T1
- SIP Session Timer T2
- SIP Session Timer T4
- Local SIP Port
- TLS SIP Port
- Accept SIP Messages From Trusted Server

To configure this feature via CommPortal phone configurator:

Preferences-->SIP

Note: only applicable to T21P_E2 and T23P/G

Added a
new
Submod
ular of
Power
LED

Multiple new configurations have been added to configure Power LED feature . They are listed below--See their help text in the phone profile editor for a full description of what they do:

- Common Power Light On
- Talk/Dial Power Light On
- Ring Power Light Flash
- Voice/Text Mail Power Light Flash
- Mute Power Light On
- Hold/Held Power Light On

To configure this feature via CommPortal phone configurator:

Preferences-->Power LED

Note: only applicable to T21P_E2 and T23P/G

Added a
new
Submod
ular of
Custom
Settings

Multiple new configurations have been added to configure Custom Settings feature . They are listed below--See their help text in the phone profile editor for a full description of what they do:

- Custom Settings Protected Enable
- Custom Settings Synchronized Enable
- Custom Settings Upload Method

To configure this feature via CommPortal phone configurator:

Provisioning-->Custom Settings

Note: only applicable to T21P_E2 and T23P/G

Added a A new configuration has been added to configure the value (vendor

new configuration to the Submodule of Server Address	<p>name of the device) of DHCP option 60.</p> <ul style="list-style-type: none"> • DHCP Option 60 Value <p>To configure this feature via CommPortal phone configurator: Provisioning-->Server Address</p> <p>Note: only applicable to T21P_E2 and T23P/G</p>
Added some configurations to the Submodule of Diagnostics	<p>Multiple new configurations have been added to configure Diagnostics feature . They are listed below--See their help text in the phone profile editor for a full description of what they do:</p> <ul style="list-style-type: none"> • Diagnostics Mode • Diagnostics Server <p>To configure this feature via CommPortal phone configurator: Provisioning-->Diagnostics</p> <p>Note: only applicable to T21P_E2 and T23P/G</p>
Added a new configuration to the Submodule of IP Setting	<p>A new configuration has been added to configure the IP phone to use manually configured static IPv4 DNS when the Internet (WAN) port type for IPv4 is configured as DHCP.</p> <ul style="list-style-type: none"> • Static DNS <p>To configure this feature via CommPortal phone configurator: Network Settings-->IP Setting</p> <p>Note: only applicable to T21P_E2 and T23P/G</p>
Added a new Submodule of PC Port	<p>A new configuration has been added to enable or disable the PC (LAN) port.</p> <ul style="list-style-type: none"> • PC Port Active <p>To configure this feature via CommPortal phone configurator: Network Settings-->PC Port</p> <p>Note: only applicable to T21P_E2 and T23P/G</p>
Added a new configuration to the Submodule of Vlan	<p>A new configuration has been added to enable or disable the IP phone to obtain IP address with lower preference of VLAN assignment method or disable VLAN feature when the IP phone cannot obtain IP address with the current VLAN assignment method.</p> <ul style="list-style-type: none"> • Switch Or Close VLAN <p>To configure this feature via CommPortal phone configurator: Network Settings-->Vlan</p> <p>Note: only applicable to T21P_E2 and T23P/G</p>
Modified the configuration name on the Submodule of Vlan	<p>Modified the configuration name "Packet Interval" as "LLDP Packet Interval"</p> <p>To configure this feature via CommPortal phone configurator: Network Settings-->Vlan</p>
Added a	<p>A new valid value has been added to the configuration of WAN Port</p>

<p>new valid value to the configuration of WAN Port Link</p>	<p>Link feature:</p> <ul style="list-style-type: none"> • Full duplex 1000Mbps <p>To configure this feature via CommPortal phone configurator: Network Settings-->Port Link-->WAN Port Link</p> <p>Note: only applicable to T23G</p>
<p>Added a new valid value to the configuration of PC Port Link</p>	<p>A new valid value has been added to the configuration of PC Port Link feature:</p> <ul style="list-style-type: none"> • Full duplex 1000Mbps <p>To configure this feature via CommPortal phone configurator: Network Settings-->Port Link-->PC Port Link</p> <p>Note: only applicable to T23G</p>
<p>Added two valid values to the configuration of 802.1x Mode</p>	<p>Two valid values have been added to the configuration of 802.1x Mode:</p> <ul style="list-style-type: none"> • EAP-PEAP/GTC • EAP-TTLS/EAP-GTC <p>To configure this feature via CommPortal phone configurator: Network Settings->802.1x->802.1x Mode</p> <p>Note: only applicable to T21P_E2 and T23P/G</p>
<p>Added a new configuration to the Submodule of SSL Certificates</p>	<p>A new configuration has been added to enable or disable the IP phone to reserve custom certificates after it is reset to factory defaults.</p> <ul style="list-style-type: none"> • Reserve Custom Certificates After Reset <p>To configure this feature via CommPortal phone configurator: Security->SSL Certificates</p> <p>Note: only applicable to T21P_E2 and T23P/G</p>
<p>Added some Key Types to the module of Sidecar</p>	<p>Multiple soft key actions have been added. They are listed below:</p> <ul style="list-style-type: none"> • Park Call • Paging List • ACD • Log Out • Network Contacts • History • Messages List <p>For more information, refer to <i>Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide</i> and <i>Yealink_SIP_Phones_Integrated_with_Metaswitch_CommPortal_Phone_Applications_User_Guide</i>.</p> <p>Note: only applicable to T21P_E2 and T23P/G</p>
<p>Added</p>	<p>Added the new models of T21P-E2 and T23P/G to the newly version.</p>

new models to the new version

For more information please refer to *Yealink_SIP_Phones_Integrated_with_Metaswitch_CommPortal_Phone_Applications_User_Guide* and *Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide*.

Added a new configuration item to the module of Firmware

A new configuration has been added to configure server type when download the firmware:

- Using Https

To configure this feature via CommPortal phone configurator: Provisioning-->Firmware

Added a new model of User Access Permission under the Provisioning model

Multiple new configurations have been added to configure the User Access Permission. They are listed below--See their help text in the phone profile editor for a full description of what they do:

- User Access Permission Enable
- Upload Web_Items_Level File_

To configure this feature via CommPortal phone configurator: Provisioning--> User Access Permission
Note: only applicable to T21P_E2 and T23P/G

Adjusted configuration item

Moved the configuration of Input Password When Perform Factory Reset to the path of : Features-General

To configure this feature via CommPortal phone configurator: Features-->General

Added a new model of Call Log under the Features model

A new configuration has been added to save call log.

- Save Call Log

To configure this feature via CommPortal phone configurator: Features-->Call Log

Adjusted the default configuration item

Adjusted the default value of DTMF model as follow:

- DTMF Type = AUTO or SIP INFO
- DTMF Info Type =DTMF-Relay

To configure this feature via CommPortal phone configurator: Features-->DTMF
For more information, refer to *Yealink_SIP_Phones_Integrated_with_Metaswitch_Configuring_Guide*
Note: only applicable to T21P_E2 and T23P/G