

Using Call Decline Policy on Yealink IP Phones with BroadSoft UC One



WWW.YEALINK.COM

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Document Version V1.0

Document Revision History

Version	Change Log
1.0	Edited and published document

Requirements for BroadWorks and IP Phones

BroadWorks (UC ONE) software version:

R20.0/R21.0

Firmware version on IP phones:

T19(P) E2: 53.81.xx.xx

T21(P) E2: 52.81.xx.xx

T23P/G: 44.81.xx.xx

T27P: 45.81.xx.xx

T29G: 46.81.xx.xx

T40P: 54.81.xx.xx

T41P: 36.81.xx.xx

T42G: 29.81.xx.xx

T46G: 28.81.xx.xx

T48G: 35.81.xx.xx

T27G: 69.81.xx.xx

T41S: 36.81.xx.xx

T42S: 29.81.xx.xx

T46S: 66.81.xx.xx

T48S: 65.81.xx.xx

You will learn

- ① **Application Scenarios**
- ② **Configuration on BroadWorks&BTBC**
- ③ **Configuration on Yealink phone**
- ④ **Feature Show**

① Application Scenarios

Call decline policy allows you to terminate ringing at all locations by declining a call, or ignore ringing at local by ignoring a call. When an incoming call is received at any Shared Call Appearance, BroadWorks Mobility, or Flexible Seating Guest location or at a primary location, you can decline the call at one of the locations, and then the other remaining locations will stop ringing. Or you can ignore the call at local, but keep the other remaining locations ringing.

This policy does not apply to the following scenarios:

- Automatic Callback
- Call Transfer Recall
- Automatic Hold/Retrieve Recall
- Call Park Recall
- Executive-Assistant Call Push Recall

② Configuration on BroadWorks

Assign the Call Decline policy to an user:

Configuration Path: Group->User->select a user (2408889129)->Device Policies

The screenshot displays the BroadWorks user configuration interface. At the top left is the Broadsoft logo. The breadcrumb path is "Group > Users : 2408889129" (marked with a circled 1). The user is identified as "Welcome Testysm Testysm" with a "[Logout]" link. On the left, the "Options:" menu (marked with a circled 2) includes "Profile", "Incoming Calls", "Outgoing Calls", "Call Control", "Client Applications", "Messaging", "Service Scripts", "Collaborate", and "Utilities". The "Profile" option is selected. The main content area is titled "Device Policies" (marked with a circled 3) and contains the text "View or modify Device Policies for the User." Below this are two sets of buttons: "OK", "Apply", and "Cancel". The "Enable Call Decline" checkbox (marked with a circled 4) is checked.

③ Configuration on Yealink IP Phones

Ways to configure Call Decline policy on IP Phones:

Access Portal	Availability	How to access?
Phone LCD portal	Not Available	NA
Web portal	Not Available	NA
Auto Provisioning	Available	Use DMS or 3 party provision tool

③ Configuration on Yealink IP Phones

##Enable the call decline policy for all accounts.

##0-Disabled (default), 1-Enabled;

features.call_decline.enable = 1

##Enable the call decline policy for desired accounts.

##0-Disabled (default), 1-Enabled;

account.1.features.call_decline.enable = %BWDFS-CALL-DECLINE-BINARY-1%

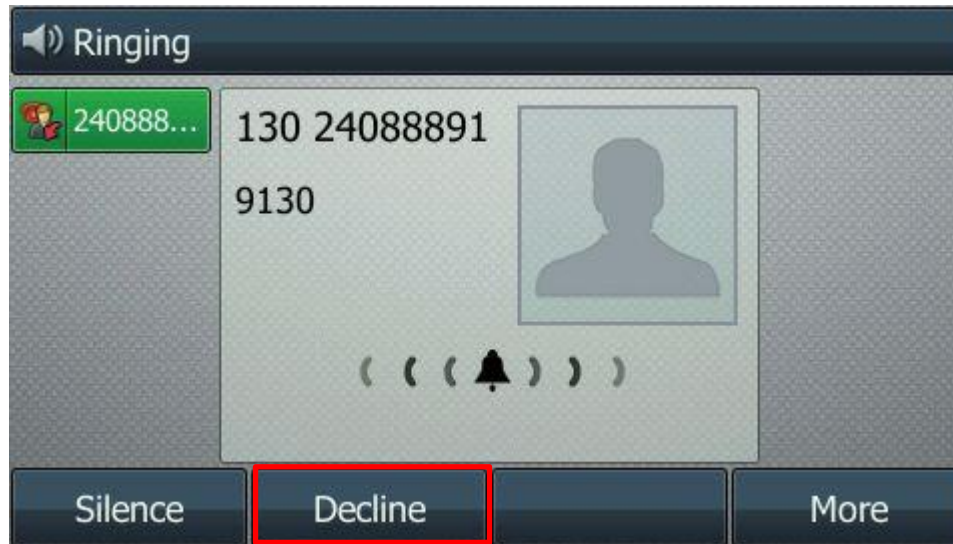
④ Feature show

Decline an incoming call at all locations on a shared line.

Take a SCA location as an example:

Press **More**->**Decline**.

The call is declined and all other remaining locations stop ringing.



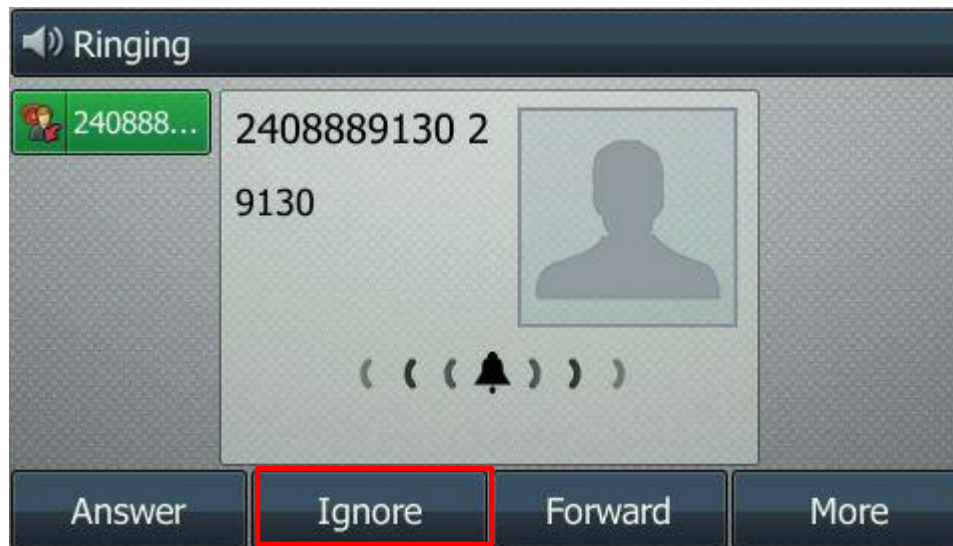
④ Feature show

Ignore an incoming call at local on a shared line.

Take a SCA location as an example:

Press the **Ignore** soft key.

The call is ignored at local and the other remaining locations continue to ring/alert. You can handle the call at other locations.



Enjoy the Call Decline feature. 😊